GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3220
ANSWERED ON:14.08.2003
ACTION AGAINST GUILTY OFFICIALS
RATNA SINGH

Will the Minister of RAILWAYS be pleased to state:

(a) the number of officers and staff against whom action has been taken as a result of the enquiry held on complaints received regarding poor and unsatisfactory state of cleanliness and sanitation at stations and in passenger trains;

(b) the zone-wise details thereof for the last three years;

(c) the outcomes so far of the action initiated during the last three years and the zone-wise details thereof; and

(d) the steps taken by the Government on the basis of the outcome?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) to (d): The complaints regarding cleanliness and sanitation at stations and in passenger trains are investigated and corrective action taken against the defaulter staff found negligent. The details of specific action taken are not separately maintained for this activity.

Various actions taken to improve sanitation on Railway stations and in trains include strengthening of monitoring and supervision, introduction of Pay & Use scheme of toilets, emphasis on mechanized cleaning processes, provision of washable aprons and additional dustbins, regular removal of garbage, spraying of insecticides, repairs to drains, monthly intensive cleaning of coaches, use of high pressure jet cleaning plants at coaching depots and mobile jet cleaning machines at stations enroute, use of improved and eco-friendly cleaning agents, use of various media to educate the passengers & seeking their co-operation to keep Railway areas and trains clean, developing identified stations as `Clean Train Stations` to provide effective enroute cleaning of long distance trains etc.